



URBAN OPERATIONS RESEARCH

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To Alvin Drake and Alfred Blumstein who stimulated and encouraged our early work in public systems

CONTENTS

PREFACE xiii

1	INTRODUCTION 1				
	 1.1 Cost Effectiveness of Urban Operations Research Studies 1.2 Problems Well Suited to Urban Operations Research 1.3 Steps in an Operations Research Study 1.4 Need for a Probabilistic Analysis 				
2	BRIE	F REVIEW OF PROBABILISTIC MODELING 16			
	2.8	Experiment, Sample Space, and Events Event Probabilities Random Variables Probability Mass Function Conditional PMF's and Independence Functions of Random Variables Expectation The z-Transform Often-Used PMF's 2.9.1 Bernoulli PMF 34 2.9.2 Geometric PMF 34	16 20 22 23 25 30 31 32 33		
	2.10	2.9.3 Binomial PMF 35 2.9.4 Poisson PMF 36 Probability Density Functions 2.10.1 Conditional PDF's and independence 40 2.10.2 Expectation 41	37		

	644	2.10.3 Unit impulse function 44 2.10.4 The s-transform 45	
	2.11	Often-Used PDF's	46
		2.11.1 Uniform PDF 46	
		2.11.2 Exponential PDF 47	
		2.11.3 Erlang PDF 48	
	0.40	2.11.4 Gaussian PDF 49	
	2.12	Poisson Process	49
		2.12.1 Postulates of a Poisson process 50	
		2.12.2 Interarrival times 53	
		2.12.3 Unordered arrival times 54	
		2.12.4 Multiple independent Poisson processes 56	
		Random Incidence	58
		Pedestrian Crossing Problem	64
	2.15	Conclusion	72
3 GE		CTIONS OF RANDOM VARIABLES AND TRICAL PROBABILITY 77	
	3.1	Functions of Random Variables: Derived Distributions	78
		Perturbation Methods	100
	0.2	3.2.1 Perturbations to a random variable 101	100
		3.2.2 Perturbations to a PDF 104	
		3.2.3 Perburbations to a sample space 106	
	3.3	Geometrical Probability	109
	0.0	3:3.1 Buffon's needle experiment 109	100
		3.3.2 Bertrand's paradox 112	
		3.3.3 Cauchy distribution 117	
	3.4	Assumption of Uniformity	119
	0.4		119
	3.5	Crofton's Method for Computing Mean Values	122
	0.0	3.5.1 Response distance of an ambulette, revisited 123	I don don
		3.5.2 Summary of method 127	
	3.6	Coverage	128
	3.7		120
	3.7	Results	132
			132
		3.7.1 Simple model 133 3.7.2 More realistic travel-time model 137	
	3.8	3.7.3 Expected travel distances: the general case 141 Spatial Poisson Processes	147
	3.0	3.8.1 Description and postulates 147	14/
		3.8.2 Time-space Poisson process 150	
		3.8.3 Application to facility location and districting 152	

		Contents	IX
	3.9	3.9.1 Spread process yielding the binomial PMF 157	155
	3.10	3.9.2 Clustered process yielding the negative binomial PMF Conclusion	159 161
4 AP		ATIONS 182	
	4.1	Questions and Answers in Queueing Theory	183
	4.2	Background, Terms, and Some Conventional Notation	185
	4.3	Defining the Quantities of Interest	188
	4.4	Some Important Relationships in Queueing Theory	190
	4.5	Fundamental Queueing Model 4.5.1 Solving the balance equations 198	194
	4.6	Center for Emergency Calls: Queueing Systems of the	
		Birth-and-Death Type	199
		4.6.1 Case 1: one operator, infinite number of lines 200	
		4.6.2 Case 2: m operators, infinite number of lines 203	
		4.6.3 Case 3: one operator, finite number of lines 206	
		4.6.4 Case 4: m operators, finite number of lines 208	
		4.6.5 Extensions and variations 211	
	4.7	Spatially Distributed Queues and the $M/G/1$ Queueing	
		System	211
	4.8	Useful Results for Difficult-to-Analyze Queueing Systems	222
		4.8.1 Why are $M/G/m$, $G/G/1$, and $G/G/m$ difficult? 222	
		4.8.2 M/G/m queueing systems with no waiting space 224	
		4.8.3 G/G/1 system 227	
		4.8.4 G/G/m queueing systems 230	
	4.9	Queueing Systems with Priorities	231
		4.9.1 Preemptive and nonpreemptive priorities 233	
		4.9.2 Important optimization result 237	
		4.9.3 Nonpreemptive priorities in a M/M/m system 239	
		4.9.4 Preemptive priorities 240	
	4.10	Queueing Networks	242
		4.10.1 Important property of M/M/m queueing systems 242	
		4.10.2 State-transition-diagram approach to networks with	
		blocking effects 245	
	4.11	Time-Dependent Analysis of the M/M/m Queueing	
		System	249
5	SPA	TIALLY DISTRIBUTED QUEUES 268	
	E 4	0	000
	5.1	Server-to-Customer Systems	269
	5.2	Using the $M/G/1$ Model	272

	5.3	Two-Unit Model (Zero Line Capacity)	275
		5.3.1 Restrictions on service time and queueing behavior 27.	5
		5.3.2 General model 276	
		5.3.3 Nonhomogeneous rectangular city example 280	
		5.3.4 Optimal partitioning 284	
		5.3.5 Facility location 284	
	5.4	Hypercube Queueing Model	292
		5.4.1 Some uses of the model 294	
		5.4.2 Model assumptions 300	
		5.4.3 Three-server example (infinite line capacity) 303	
			316
		5.4.5 Extensions to the basic hypercube model 323	
	5.5		
		(Infinite Line Capacity)	325
		5.5.1 Correction factor 327	
		5.5.2 Workload estimation 329	
		5.5.3 Return to the three-server example 331	
	5.6	Fraction of Dispatches That Are Interresponse Area	
		Dispatches	335
	5.7	Spatial Distribution of Busy Servers	338
	5.8	Expected Travel Distances and Expected Travel Times,	
		Revisited	339
		5.8.1 Extensions and empirical evidence 342	
		2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2. 2	
•	A 12 12	NICATIONS OF NETWORK MODELS 250	
6	APP	PLICATIONS OF NETWORK MODELS 359	
	6.1	Definition of Terms and Notation	361
	6.2	Travel Distances on Networks	363
	0.2	6.2.1 Shortest paths from a given node to all other nodes	000
		$[\ell(i,j) \ge 0]$ 364	
		6.2.2 Shortest paths between all pairs of nodes	
		$[\ell(i,j) \ge 0] 367$	
		6.2.3 Traffic assignment problem 373	
		6.2.4 Some complications for urban travel 375	
		6.2.5 Complexity of algorithms 376	
	6.3		379
		6.3.1 Solving the MST problem 380	98
	6.4		383
	- T	6.4.1 Edge covering: the Chinese postman's problem 384	
		6.4.2 Chinese postman's problem on an undirected graph 38	36
		6.4.3 Obtaining an Euler tour 389	
		6.4.4 Solving the Chinese postman's problem 390	
		6.4.5 Node covering: the traveling salesman problem 395	
		0.4.5 House covering, the traveling sutesman problem 375	

6.5	6.4.6 Solving TSP1 398 6.4.7 Euclidean TSP 404 6.4.8 Probabilistic view of the traveling salesman problem 407 6.4.9 Multiroute problems 411 6.4.10 Multiroute node covering 412 6.4.11 m-TSP problem 413 6.4.12 Single-depot VRP 416 6.4.13 Multidepot VRP 424 6.4.14 Multiroute Chinese postman problem 425 Facility Location Problems 428 6.5.1 Basic model 428 6.5.2 Median problems 429 6.5.3 Generalization and extensions 436	27
	6.5.4 Center problems 437 6.5.5 Multiple centers 443 6.5.6 Requirements problems 443 6.5.7 Set-covering problems 446	
6.6	 6.5.8 Related problems 450 Probabilistic Networks 4! 6.6.1 Description and some properties of probabilistic networks 452 6.6.2 Discrete and finite state space for probabilistic networks 455 6.6.3 Facility locations on probabilistic networks 458 	50
SIM	JLATION IN THE URBAN CONTEXT 481	
7.1	Simulating Probabilistic Events 7.1.1 Generating random numbers 483 7.1.2 Using several random-number generators 486 7.1.3 Generating samples from probability distributions 487 7.1.4 Simulating event times from a time-dependent Poisson process 499	83
7.2		01
7.3		14
7.4		20

7

	7.5	7.5.1 7.5.2	Advantages of simulation 521 Disadvantages of simulation 522 Misuses of simulation 523	521
8	IMP	LEME	NTATION 531	
	8.1	Some	Mini "War Stories"	532
		8.1.1	Don't take my men away! 532	
			What—design a non-perfectly working system? 533	
			Why spend time and money making decisions? 536	
			Busing to build 537	
			Buses come in bunches 539	
		8.1.6	Hypercubed ambulances 540	
	2	8.1.7	Vanishing advocate (Figure 8.3) 541	
		8.1.8	Model "on the road" 541	
	8.2	Mode	I-Related Issues Affecting Implementation	542
		8.2.1	Performance measures 543	
		8.2.2	Model accuracy 543	
		8.2.3	Data for the model 544	
		8.2.4	Documentation 545	
		8.2.5	Model adaptability 546	
		8.2.6	Exploring alternatives 547	
	8.3	Issues	Related to People and Institutions	548
		8.3.1	The user 548	
		8.3.2	The analyst 549	
		8.3.3	The user's agency 550	
		8.3.4	Other groups and agencies 551	
		8.3.5	Model constituency 552	
		8.3.6	Training: conquering the learning curve 554	
		8.3.7	Politics and improper reasons for analysis 556	
	8.4	Concl	uding Remarks	556
	GEI	VERAL	REFERENCES	559
	IND	EX		561